



Reg. No.: .....

Name : .....



K21U 1059

IV Semester B.B.A./B.B.A.(RTM) Degree CBCSS (OBE) Regular  
Examination, April 2021  
(2019 Admission Only)  
General Awareness Course  
4A 13 BBA/BBA(RTM) : IT TOOLS FOR BUSINESS

Time : 2 Hours

Max. Marks : 20

Answer **all** questions. **Each** question carries 1 mark.

1. What is intranet ?
2. What is WAN ?
3. What do you mean M-Commerce ?
4. What is 'WORMS' ?
5. What is 'Page Orientation' in MS Word ?
6. What do you mean by Power Point Templates ?

(6x1=6)

Answer **any 4** questions. **Each** question carries 2 marks.

7. Differentiate between 'System software' and 'Application software'.
8. Mention the types of Cybercrimes.
9. Explain the terms 'RAM' and 'ROM' in relation with computer memory.
10. Explain any three network topologies.
11. How will you create a worksheet in Excel ?
12. Write a note on MS Power Point.

(4x2=8)

Answer **any 1** question which carries 6 marks.

13. Explain the applications of IT in Education.
14. Brief out the relative advantages of MS Excel.

(1x6=6)