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K17U 1746

Reg. No. :

V Semester B.B.A./B.B.A.(T.T.M.)/B.B.A. (R.T.M.) Degree (CBCSS – Reg./Sup./Imp.) Examination, November 2017 (2014 Admn. Onwards) Core Course

5B12BBA/BBA(TTM)/BBA(RTM): HUMAN RESOURCE MANAGEMENT

Time: 3 Hours

Max. Marks: 40

SECTION-A

Answer all questions. Each question carries 1/2 mark.

- 1. Define human resource management.
- 2. What do you mean by induction?
- 3. What is panel interview?
- 4. What is Sensitivity Training?

(4×1/2=2)

SECTION-B

Answer any four questions. Each question carries 1 mark.

- 5. Define selection.
- 6. Explain different internal sources of recruitment.
- 7. What is HRD?
- 8. Define Grievance.
- 9. What is HR planning?
- 10. What are the factors influencing a good wage system?

 $(4 \times 1 = 4)$

P.T.O.



SECTION-C

Answer any six questions. Each question carries 3 marks.

- 11. Explain the process of job analysis.
- 12. Distinguish between Recruitment and selection.
- 13. What is Manpower Planning?
- 14. Explain the need for training.
- 15. Give a note on training environment.
- 16. What are the characteristics of a good recruitment policy ?
- 17. Explain the objectives and importance of HRP.
- 18. What are the limitations of performance appraisal?

(6×3=18)

SECTION-D

Answer any two questions. Each question carries eight marks.

- 19. Explain the different methods of performance appraisal.
- 20. What do you mean by recruitment and also explain the different sources of recruitment.
- 21. Define discipline. What are the essentials of a good discipline system? (2x8=16)